

Doug Bachman

September 25, 2006

Car Pretty
10567 – 112 Street
Edmonton, Alberta
T5H 4J7

Attention: Jurgen Stolk

Dear Jurgen;

It is with great pleasure that I offer this strong recommendation to conduct business with Car Pretty.

I recently had work completed on my vehicle and found the staff of Car Pretty to be of the highest professional standard.

The overall experience, from having flexible works of operation to demonstrating the highest quality of workmanship was nothing short of exceptional. It was also rewarding to deal with a company that completes projections within prescribed time lines, which also exceeded my expectations.

Once again, thank you for creating a positive customer experience, with the service and quality of workmanship you have demonstrated, Car Pretty will be the company of choice for all my future needs.

Yours truly,

Doug Bachman